



Baltic Beauty Cosmedical Centre Client Policy

Reservations

We request that you arrive 15 minutes prior to your service so that you may relax, have a beverage, change and fill out the appropriate forms. We do our best to insure we take you at your scheduled appointment. In order to insure that we do, if you arrive more than fifteen minutes late for your appointment, we may have to reschedule you.

Cancellation Policy

In the event our clients are unable to keep their appointment, we appreciate a call or email at least 24 hours in advance. This allows us to schedule and service other clients.

In the case of two (2) cancellations with less than 24 hour notice, we reserve the right to charge a cancellation fee of \$100. We also reserve the right to ask the client to provide a credit card to book future appointments.

No Show Policy

More than one (1) no show will be handled the same as cancellations. After one (1) no show we reserve the right to request a credit card number on file for all appointments. We also reserve the right to charge a fee of \$100 in the event of a no show.

More Information and to Book Your Appointment Online: www.balticbeautycentre.com

Gift Certificate

Gift Certificates can be purchased in any denomination. They may be redeemed for services or products. No refund can be given. Baltic Beauty is not responsible for lost gift certificates.

Payment

We accept Cash, MasterCard, Visa, American Express, Discover and Gift Certificates. You can also finance your treatment with our Cosmetic Payment Plan CareCredit or Alphaeon Credit

Returns

No Refunds on the following:

- Deposits
- Gift Certificates
- Membership dues
- Used Retail Merchandise
- Prepaid packages, treatments & series